WTI Part No.: 13133
Rev. A

SRM-100

Secure Rack Modem

AT Command Reference Guide; Multi-Tech Format Modems

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1. Introduction

The SRM-100 Secure Rack Modem is designed for applications that require secure, dial-up access to console ports on rack mounted equipment. WTI's Secure Rack Modem can recognize up to 100 passwords, track activity for each password and create a log record of successful and/or unsuccessful access attempts.

In addition to the SRM's Menu Driven configuration functions, the internal modem will also accept AT commands. This document describes the AT command set for Multi-Tech format modems, and lists the function of each command.

If necessary, the AT command can be used to select advanced modem configuration parameters, some of which may not be available via the SRM's menuing system. AT commands can be sent directly to the modem, or added to the user defined initialization string via the SRM's Modem Parameters menu.

> **Note:** For information on general SRM-100 installation, configuration, and operation procedures, please refer to the SRM-100 User's Guide (WTI P/N 13051).

About this Document

This document describes the AT Command Set, S-Register configuration, and Modem Response Codes for all SRM-100 units that include the Multi-Tech format modem. Depending on when you purchased your SRM, it may include either a Rockwell format modem or a Multi-Tech format modem.

In order to determine which modem is included in your SRM unit, please refer to the SRM-100 Help Screen (/H); locate the field that lists the Modem Type, and then refer to the table below.

Listed Modem Type	Modem Format
V.2000-V34_ACF_DP1	Rockwell Format
MT2834ZPX	Multi-Tech Format

2. Communicating with the Internal Modem

In order to invoke AT commands manually, you must communicate directly with the SRM's internal modem. The Modem Command mode is only available via the Console Port or the serial modem port; inbound callers cannot communicate *directly* with the modem. To send AT commands to the SRM's internal modem proceed as follows:

1. **Via Console Port:** Access the SRM command Mode as described in the Section 5.1.1. In the SRM-100 User's Guide.

   a) When the "SRM>" command prompt appears, type **`/U`** and press **[Enter]** to display the SRM Utilities Screen.

   b) When the Utilities Screen appears, type **`8`** and press **[Enter]** to activate the Pass-Through mode. When the Pass-Through Mode is active, the device connected to the Console Port can send AT commands directly to the SRM's internal modem.

   c) To exit the Pass-Through Mode, type **`/X`** and press **[Enter]**, the unit will return to the "SRM>" command prompt.

2. **Via Modem Port:** The device connected to the SRM's Modem Port can also issue AT commands to the SRM's internal modem. Go to the secure device and start your communications program (e.g. ProComm). Make certain that the communications program is configured to use the same COM port that is connected to the SRM.

3. AT Command Set

This section describes the AT command set. Note the following:

- Type commands in either upper or lower case. Do not use a combination of upper *and* lower case characters.
- Use the Backspace key to delete errors.
- All commands begin with the **AT** prefix, and are invoked by pressing **[Enter]** (Carriage Return). The only exceptions are the **A/** command (Repeat previous command) and **+++** (Exit to on-line command mode).
- The maximum command length is 40 characters. This does not include the **AT** prefix, Carriage Returns, or spaces.
- Defaults are marked with an asterisk (*).

Command	Function/Options
AT	Attention Command. Required prefix for most command strings except A/, A: and Escape Codes.
A	Forced Answer. Answers call, even if no ring is present.
A/	Re-execute Last Command. Used mainly to redial. Does not require the AT prefix or a Carriage Return to execute.
A:	Continuous Redial. Redials last number dialed until answered.
$	Calling Card Symbol. When placed in the dialing string, this character allows the modem to detect AT&T's "Call Card" tones to access the user's calling card when originating an on-line connection.
$A*n*	Discard / Buffer Data during Auto-Reliable Linking. $A0 Discards data during auto-reliable linking. $A1 Buffers data during auto-reliable linking.
#A*n*	Selects Initial Handshake * #A0 Detect all speeds during handshake. #A1 14.4K bps only if V.32Bis, 9600 bps only if V.32. #A2 Detect high speed only (14.4K, 9600, 4800 bps). #A3 Disable high speed detect (2400, 1200, 300 bps).
&B*n*	Transmit Buffer Size * &B0 Normal transmit buffer size (2K). &B1 Reduced transmit buffer size (512).
&BS*n*	Transmit Block Size &BS0 Maximum transmit block size of 64 characters. * &BS1 Maximum transmit block size of 256 characters (MNP mode) / 128 characters (LAP-M mode).

Command	Function/Options
B*n*	CCITT Mode / Bell Mode * B0 V.21 for 300 bps operation (CCITT Mode). B1 300 bps operation (Bell Mode).
$BA*n*	Speed Conversion * $BA0 Enable Speed Conversion (Baud Adjust Off). $BA1 Disable Speed Conversion (Baud Adjust On).
&C*n*	Data Carrier Detect (DCD) Signal. &C0 Forced DCD signal ON. * &C1 Normal DCD operation (required by most software). &C2 DCD drops upon disconnect (follows Register S24). &C4 Reset modem when DCD drops.
&CD*n*	Cleardown on Disconnect. * &CD0 Execute cleardown on disconnect. &CD1 Do not execute cleardown on disconnect.
D*s*	Dial Command. Dial the telephone number "*s*", where *s* may include up to 60 characters or T, P, R, comma and ; characters.
D*s*N*d*	Store Telephone Number, where "*s*" is the phone number and "*d*" is the desired directory number.
&D*n*	Data Terminal Ready (DTR) signal. &D0 Ignore DTR. &D1 Modem returns to command mode. * &D2 Normal DTR. &D3 DTR drop causes modem to reset to default parameters.
$D*n*	Data Terminal Ready (DTR) Dialing. * $D0 Disable DTR Dialing. $D1 Enable DTR Dialing.
%DF*n*	V.34 Line Probe Data Format. * %DF0 V.34 Line Probe Data in Graph Format. %DF1 V.34 Line Probe Data in Table Format.
%DP*n*	Read Line Probe Information. * %DP0 Do not read Line Probe Information from DSP during handshaking. %DP1 Read Line Probe Information from DSP during handshaking.
>DT*n*	Detect DTMF tones. * >DT0 Disable modem detecting of DTMF tones. >DT1 Enable modem detecting and reporting of DTMF tones when off-hook.
E*n*	Set Modem Command Mode Echo. E0 Disable echoing of command mode characters. * E1 Enable echoing of command mode characters.

Command		Function/Options
$EB*n*		Eleven Bit Mode.
	* $EB0	Disable 11 bit mode.
	$EB1	Enable 11 bit mode.
&E*n*		Error Correction / Flow Control.
	&E0	No Error Correction.
	* &E1	V.42 Auto-reliable mode.
	&E2	V.42 Reliable mode.
	&E3	No modem-initiated flow control.
	* &E4	CTS/RTS modem-initiated flow control.
	&E5	XON/XOFF modem initiated flow control.
	* &E6	Disable XON/XOFF pass-through.
	&E7	Enable XON/XOFF pass-through.
	&E8	Disable Enq/Ack pacing.
	&E9	Enable Enq/Ack pacing.
	* &E10	Disable Normal Mode flow control.
	&E11	Enable Normal Mode flow control.
	&E12	Disable pacing.
	* &E13	Enable pacing.
	&E14	Disable Data Compression.
	* &E15	Enable Data Compression.
%E*n*		Escape Method.
	%E0	Disable escape sequence (modem won't escape).
	* %E1	Enable +++ AT Method
	%E2	Enable BREAK AT Method.
	%E3	Enable both +++AT and BREAK AT Methods.
	%E4	Disable "OK" response to +++AT.
	%E5	Enable "OK" response to +++AT.
#F*n*		Fallback Settings.
	#F0	Disable on-line fallback.
	#F1	Enable on-line fallback; Fallback from 33.6K to 4800 bps when on-line (increments of 2400 bps).
	* #F2	Enable on-line fallback and fall forward. Fallback from 33.6K to 4800 bps. Fall forward if line improves (increments of 2400 bps).
&F*n*		Load Factory Defaults.
	&F0	Load factory defaults from ROM.
	* &F8	Reads factory defaults when &F is issued.
	&F9	Read parameters stored in nonvolatile memory when &F is issued.
$F*n*		Link Fallback.
	$F0	Disable fallback to normal connect if CR received.
	* $F1	Enable fallback to normal connect if CR received.

Command	Function/Options	
&G*n*	Guard Tone.	
	* &G0	Disable CCITT guard tones.
	&G1	Enable CCITT 550 Hz guard tone (international).
	&G2	Enable CCITT 1800 Hz guard tone (international).
H*n*	Disconnect (Hang Up).	
	H0	Hangs up (goes on hook).
	H1	Goes off hook.
$H*n*	Help Screen.	
	$H1	Help Screen #1.
	$H2	Help Screen #2.
	$H3	Help Screen #3.
I*n*	Modem Identification.	
	I0	Request modem ID number.
	I1	Request firmware revision number.
	I2	Model of modem.
	I3	MTS internal use.
	I5	Output DSP version.
	I9	The I9 command is a query to display the modem's characteristics when operating within Windows 95. Entering ATI9 invokes ZPX 28800 FAX CT on your video monitor. (The response to this query reveals that this modem is a ZPX, 28.8K, FAX and Class Two capable device.)
L*n*	Display Parameters.	
	L0	Display Stored Phone Numbers.
	L5	Display all current operating parameters.
	L6	Display all current S-Register values.
	L7	Display additional parameters.
	L8	Display current on-line diagnostics.
	L9	Display signal strength information.
	L10	Display signal to noise ratio information.
	L11	Display noise information.
#L*n*	Select Detection Phase.	
	* #L0	Negotiates V.42 mode (MNP or LAP-M).
	#L1	Enables MNP and disables LAP-M.
	#L2	Enables LAP-M and disables MNP.
	#L3	Disables detection phase, goes directly to LAP-M.
Mn	Modem Speaker.	
	M0	Speaker Off.
	M1	Speaker On until connection is established.
	M3	Speaker On.

Command	Function/Options
$MB*n*	Modem (Telco Port) Baud Rate. $MB75 CCITT V.23 mode. $MB300 300 bps on-line. $MB1200 1200 bps on-line. $MB2400 2400 bps on-line. $MB4800 4800 bps on-line. $MB9600 9600 bps on-line. $MB14400 14,400 bps on-line. $MB19200 19,200 bps on-line. $MB28800 28,800 bps on-line. * $MB33600 33,600 bps on-line.
&M0	Asynchronous Mode.
N*d*	Dial stored telephone number "*d*" (Do not include the letter D in this command.)
N*d*N*e*	Number Linking. If the first number dialed (*d*) is busy, another stored number (*e*) may be dialed automatically
O	Exit Modem Command Mode and go to Modem On-Line Mode.
P	Pulse Dial. Modem will pulse dial a number entered following the P command.
&P*n*	Pulse Ratio. &P0 Selects 60/40 pulse ratio. * &P1 Selects 67/33 pulse ratio.
#P*n*	Parity for 11 Bit Mode. #P0 No Parity when using 11 Bit Mode ($EB1). #P1 Odd Parity when using 11 Bit Mode ($EB1). #P2 Even Parity when using 11 Bit Mode ($EB1).
Q*n*	Result Codes. * Q0 Send Result Codes. Q1 Suppress Result Codes (Quiet). Q2 Dumb Answer Mode. Suppress Result Codes in Answer Mode.
&Q*n*	Reliable, Compressed and LAP-M Result Codes. * &Q0 Enable Reliable / Compressed / LAP-M Result Codes. &Q1 Disable Reliable / Compressed / LAP-M Result Codes (Standard AT Result Codes).
R*n*	Reverse to Answer Mode After Dialing. * R0 Disable Reverse Mode. R1 Enable Reverse Mode.
&R*n*	Clear to Send (CTS) Signal. &R0 Normal CTS * &R1 Forces CTS on in Modem Command Mode. &R2 CTS forced ON until disconnect. Follows Register S24.

Command	Function/Options
$R*n*	Retransmit. * $R0 Disconnect after 12 retransmits in Reliable Mode. $R1 Unlimited retransmits in Reliable Mode.
&RF*n*	Clear to Send (CTS) and Request to Send (RTS) Signals. &RF0 CTS follows RTS. * &RF1 CTS functions independently from RTS.
S*r*=*n*	Sets S-Register "*r*" to the value "*n*", where "*n*" is entered in decimal format.
S*r*?	Reads the value of S-Register "*r*" and displays the value in 3-digit decimal format.
&SF*n*	Data Set Ready (DSR) and Data Carrier Detect (DCD) Signals. * &SF0 DSR follows DCD. &SF1 DSR functions independently from DCD.
&S*n*	Data Set Ready (DSR) Signal. &S0 Force DSR On. * &S1 Normal DSR. &S2 DSR forced ON until disconnect. Follows Register S24.
T	Tone Dial. Modem will tone dial numbers following the T command.
&T*n*	Remote Digital Loopback. &T4 Enable Remote Digital Loopback. * &T5 Disable Remote Digital Loopback.
$T*n*	Calling Tones. &T0 Enable calling tones (1300 Hz Data/Modem Mode Only). * &T1 Disable calling tones (1300 Hz Data/Modem Mode Only).
#T*n*	Trellis Encoding. #T0 Disable Trellis Encoding. * #T1 Enable Trellis Encoding.
U*n*	Loopback. U0 V.54 Analog Loop Originate Mode. U1 V.54 Analog Loop Answer Mode. U2 V.54 Remote Digital Loopback Test Mode. U3 V.54 Local Digital Loopback Test Mode.
V*n*	Terse/Verbose Result Codes. V0 Terse Response (Result Codes sent as digits). * V1 Verbose Response (Result Codes sent as words).
#V*n*	V.32terbo Mode. Allows user to bypass the V.32terbo handshaking process. #V0 Enables V.32terbo in originate/answer modes. * #V1 Disables V.32terbo in originate/answer modes.
W	Wait for Second Dial-Tone.

Command	Function/Options
&W*n*	Save Modem Parameters. &W0 Instructs modem to save current parameters in nonvolatile RAM. The modem will load these parameters for future sessions instead of reading factory ROM defaults (unless the &F command is issued). * &W1 Instructs modem to *not* save parameters to RAM.
X*n*	Extended Result Codes. * X0 Basic Result Codes (CONNECT). X1 Extended Result Codes (CONNECT 9600). X2 Extended Result Codes, Enable Dialtone Detect. X3 Extended Result Codes, Enable Busy Detect. X4 Extended Result Codes, Enable Dialtone Detect and Busy Detect.
#X*n*	XON / XOFF Configuration. * #X0 Single XOFF character sent until XON level returns. #X1 Multiple XOFF characters sent after buffer level is full.
Y*n*	Enable/Disable Long Space Disconnect. * Y0 Disable Long Space Disconnect. Y1 Enable Long Space Disconnect.
Z	Reset Modem. All configuration parameters are reset to default values.
,	(Comma) Pause. Creates pause during dialing. The duration of the pause is determined by Register S6.
/	(Slash) Pause for 125 MS.
:	(Colon) Continuous Redial.
;	(Semicolon) Return to Command Mode after dialing.
!	(Exclamation) Causes modem to flash on-hook.
@	Quiet Mode. Causes modem to wait for ringback, followed by five seconds of silence before processing next command.
+++AT	In-band Escape Sequence. Places modem in Command Mode, while still remaining on-line. Type +++ followed by the letters "AT", and then enter up to ten command characters.
BREAK AT	Out-of-Band Escape Sequence. Places modem in Command Mode while still remaining on-line. Not preceded by AT. Enter a BREAK signal, followed by the letters "AT", and then enter up to sixty command characters.

4. S-Registers

The S-Registers are used to store modem configuration parameters, display modem status, and initiate modem test and diagnostic functions. In order to invoke commands to change or display the contents of the S-Registers, you must first access the modem command mode as described in Section 2. Note the following:

- **View Status Screen:** To display the modem status screen, which lists the current values assigned to most S-Registers, type **`ATL6`** and press **[Enter]**.
- **View S-Register Value:** To display the value currently assigned to a specific S-Register, type **`ATS`*r*`?`** and press **[Enter]** (Where ***r*** is the desired S-Register).
- **Change S-Register Value:** To change the value assigned to an S-Register, type **`ATS`*r*`=`*n*** and press **[Enter]** (Where ***r*** is the desired S-Register, and ***n*** is the desired value).

Register	Range	Default	Function
S00	0 - 255	0	Auto Answer. Sets the number of rings that will elapse before the modem answers in Auto Answer Mode. When set to 0, Auto Answer is disabled.
S01	0 - 255	0	Ring Count. Counts the number of rings that have occurred.
S02	0 - 127	43	Escape Character Code. Stores the ASCII decimal code for the escape code character. The default value of 43, defines the escape code character as "+" (plus sign).
S03	0 - 127	13	Carriage Return Character. Stores the ASCII code for the Carriage Return character. The default value is 013 (normal carriage return).
S04	0 - 127	10	Line Feed Character. Stores the ASCII decimal code for the Line Feed character. The default value is 010 (normal line feed).
S05	0 - 127	8	Backspace Character. Stores the ASCII decimal code for the Backspace character. The default value is 008 (normal backspace character).
S06	2 - 255	2	Wait for Dial Tone. Sets the amount of time (in seconds) that the modem will wait between going off-hook and beginning dialing.
S07	1 - 255	45	Wait for Carrier. Sets the number of seconds the modem will wait for a carrier signal from a remote modem. If a carrier is not received, the modem will hang-up and send the NO CARRIER message. Often used to select a longer duration when the modem is originating an international connection.
S08	0 - 255	2	Pause Time. Determines the duration (in seconds) for the pause that is generated when the pause character (,) is inserted into a dialing command line.
S09	1 - 225	6	Carrier Detect Response Time. Determines the length of time (in tenths of a second) required for the modem to recognize the incoming carrier signal from the remote modem, and turn on the DCD.
S10	1 - 255	7	Carrier Loss Disconnect Delay Time. Sets the length of time (in 100 Ms increments) that the modem will wait after loss of carrier before hanging up. If this value is set lower than the value contained in S09, a loss of carrier will always result in disconnection.

Register	Range	Default	Function
S11	1 - 255	70	Tone Dialing; Tone Spacing and Duration. Sets the duration and spacing (in milliseconds) between DTMF (touch tone) dialing characters.
S12 to S16	---	---	Not Used.
S17	0 - 250	250	Change Break Time. Defines the break time (space) (in 10 Ms increments) to local PC.
S18 to S23	---	---	Not Used.
S24	0 - 255	20	PBX/CBX Disconnect Drop Time for DSR/CTS/DCD. Defines the DSR/CTS/DCD drop out time in 50 mSec increments. The default value of "20 equals one second.
S25	0 - 255	0	DTR Dropout Time. Defines DTR dropout time in 100 mSec increments. The default value of "0" equals 50 Msec.
S26	0 - 255	0	Failed Password Attempts. Counts the number of failed password attempts.
S27 to S28	---	---	Not Used.
S29	1 - 255	20	Local Inactivity Timer. Defines the amount of idle time (in minutes) that can elapse between AT commands after the SETUP password has been entered.
S30	0 - 255	0	Inactivity Timer. Sets the length of time (in minutes) that the modem will stay on-line before disconnecting when no data is sent or received.
S31	---	---	Not Used.
S32	0 - 255	20	Time Elapse for Escape Sequence. Determines the period of time (in seconds) that the modem will wait for a <CR> to be entered during escape sequence execution.
S33	---	---	Not Used.
S34	0 - 60	10	Buffer Length of Command Mode (After On-line Escape Sequence). Sets the buffer length (in ASCII characters) of the command mode after on-line escape sequence.
S35	---	---	Not Used.
S36	0 - 255	0	Time Between DTR Inactive and Modem Off- Hook. Sets the time (in seconds) between DTR inactive (low) and the modem going off-hook. When Register S36=0, the DTR Busy-out feature is disabled.
S37	0 - 255	5	Time Between DTR Active and Modem On-Hook. Sets the time (in seconds) that will elapse between the DTR signal becoming active and the modem going on-hook (not busy).
S38 to S47	---	---	Not Used
S48	33, 31, 28, 26, 21, 19, 16, 14, 12, 9, 4 or 0	0	Program V.34 Connect Speeds. Defines which speed modem connects within V.34 mode scope (e.g., S48=21 means maximum connect speed is 21.6K). This register compensates for line conditions that will not support higher V.34 speeds (e.g., 33.6K, 31.2K, 28K, 26.4K, 24K, and etc.). The default value of 0 specifies a connection attempt at 33.6K.

5. Modem Result Codes

When AT commands are invoked, the modem will respond with either Terse (numeric) or Verbose (text) result codes. The result code format is set using the Modem Parameters Menu (/M), or the ATV*n* command. Result Codes can also be completely suppressed by enabling the Quiet Mode via the Modem Parameters Menu or the ATQ*n* command.

Note: If desired, the AT&Qn command can be used to configure the SRM to send standard AT Result Codes or Result Codes with Reliable, Compressed, and LAP-M modifiers.

Verbose Response	Terse Response	Description
OK	0	Modem Successfully executed a command.
CONNECT	1	Connection made at 300 bps.
RING	2	Modem detected an incoming call.
NO CARRIER	3	Modem lost or could not detect a remote carrier signal within the Register S7 time.
ERROR	4	Modem found an error in the command line.
CONNECT 1200	5*	Connection made at 1200 bps. *
NO DIALTONE	6	Modem did not detect a dial tone within 5 seconds after going off-hook.
BUSY	7	Modem detected a busy signal.
NO ANSWER	8	Five seconds of silence was not detected when using the @ command in the ATD command.
CONNECT 2400	9*	Connection made at 2400 bps. *
CONNECT 4800	11*	Connection made at 4800 bps. *
CONNECT 9600	12*	Connection made at 9600 bps. *
CONNECT 14400	13*	Connection made at 14400 bps. *
CONNECT 19200	19*	Connection made at 19200 bps. *
CONNECT 21600	21*	Connection made at 21600 bps. *
CONNECT 24000	24*	Connection made at 24000 bps. *
CONNECT 26400	26*	Connection made at 26400 bps. *
CONNECT 28800	28*	Connection made at 28800 bps. *
CONNECT 31200	31*	Connection made at 31200 bps. *
CONNECT 33600	33*	Connection made at 33600 bps. *

* When MNP error correction is enabled, RELIABLE (or R) is added to these result codes. When LAP-M enabled, LAP-M (or L) is added. When data compression is enabled, COMPRESSED (or C) is added. These "Extended" Result Codes are displayed when your modem is set-up using the X1, X2, X3, or X4 command.

Customer Service

Customer Service hours are from 8:00 AM to 5:00 PM, PST, Monday through Friday. When calling, please be prepared to give the name and make of the unit, its serial number and a description of its symptoms. If the unit should need to be returned for factory repair it must be accompanied by a Return Authorization number from Customer Service.

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